

# Have your say on the Leicester, Leicestershire and Rutland draft carers strategy 2018-2021

## Recognising, Valuing and Supporting carers in Leicester, Leicestershire and Rutland.

Thank you for participating your responses to the main part of the survey (Q1 to Q12, including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'About you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

Q1 In what role are you responding to this consultation?

- Person who uses social care
- Family member/carer of an adult or child who uses social care
- Family member/carer of an adult or child who does not use social care
- Interested member of the public
- Member of council staff
- Employee of a social care provider
- Representative of a voluntary sector organisation or charity
- GP/pharmacist or other healthcare professional
- Other professional/stakeholder, e.g. elected member, council representative, business etc.
- Other (please specify below)

Other (please specify)

---



---

Q2 If you are a representative of a service provider, voluntary organisation/charity, GP/pharmacist or other professional/stakeholder, please provide your details.

Name:

---



---

Organisation:

---



---

This information may be subject to disclosure under the Freedom of Information Act 2000

Q3 Are you commenting on services in (tick as many as applicable)

Leicester

Rutland

Leicestershire

Blaby

Charnwood

Harborough

Hinckley and Bosworth

Melton

North West Leicestershire

Oadby & Wigston

# The way we will work

The draft carers strategy has eight “key priorities”, and for each priority high level partnership actions have been determined.

More detailed action plans incorporating individual organisational actions will be developed during the consultation phase.

## 1. Carers are Identified early and recognised

- We will raise staff awareness across partner organisations
- Proactive communication to the wider public

## 2. Carers Are Valued and Involved

- Recognition of carers at all parts of the pathway
- Involvement of carers in service changes and new initiatives

## 3. Carers are Informed

- Awareness raising and targeted training for frontline staff.
- Improving access to Information and Advice

## 4. Carer Friendly Communities

- Embedding carer awareness
- Support the development of local initiatives

## 5. Carers have a life alongside caring

- Promoting carers' within our organisations and other employers
- Support carers through flexible policies
- Benefits advice
- Flexible and responsive carer respite

## 6. Carers and the impact of Technology Products and the living space

- Involving carers in housing related assessments, understanding carers perspectives
- Simplifying processes and ensuring information is consistent

## 7. Carers can access the right support at the right time

- More effective partnership working
- Supporting carers to develop skills
- Support offer that is flexible and appropriate to needs

## 8. Supporting young carers

- Focus on whole family
- Awareness raising and early identification
- Transitioning to adult services

Q4 To what extent do you agree or disagree these should be our key priorities?  
Strongly agree    Tend to agree    Neither agree nor disagree    Tend to disagree    Strongly disagree

                                                                                      

Why do you say this? Is there anything else you think we should consider?

---

---

---

---

Q5 Please rank in order of importance the priorities for us to focus on?  
(1 highest priority – 8 lowest priority)

Carer Identification	<input type="checkbox"/>	Carers Are Valued and Involved	<input type="checkbox"/>
Carers are Informed	<input type="checkbox"/>	Carer Friendly Communities	<input type="checkbox"/>
Carers have a life alongside caring	<input type="checkbox"/>	Carers and the impact of Technology Products and the living space	<input type="checkbox"/>
Carers can access the right support at the right time	<input type="checkbox"/>	Supporting young carers	<input type="checkbox"/>

Q6 Are there any other priorities you think should be included in the strategy?"

---

---

---

---

## The proposed strategy

Q7 How well, if at all, does the draft carers strategy accurately reflect carers issues?

Very Well

Fairly Well

Not Very Well

Not at all Well

Don't know

Q8 Do you have any other comments about the strategy?

---

---

---

Q9 If you are happy to be contacted about future reviews of the services you receive please add your contact details here. (These details will not be shared with 3<sup>rd</sup> parties)

Name

Address

Email

Telephone

## Current Support

Q10 Do you currently access services for carers

Yes

No

If YES what is the primary support service you access?

---

---

How satisfied or dissatisfied are you with the support you receive?

very satisfied

somewhat satisfied

neither satisfied nor  
dissatisfied

somewhat dissatisfied

very dissatisfied

Q11 Do you have any other comments about current carers services

---

---

---

Q12 What would make a difference to your life as a Carer?

## About you

We are committed to ensuring that its services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community.

We would therefore be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q13 What is your gender identity?

- Male
- Female
- Other (e.g. pangender, non-binary etc.)

Q14 Is your gender identity the same as the gender you were assigned at birth?

- Yes
- No

Q15 What was your age on your last birthday? (Please enter your age in numbers not words)

---

Q16 What is your full postcode? This will help us understand where there is demand for our services

---

Q17 Do you have a long-standing illness, disability or infirmity?

- Yes
- No

Q18 What is your ethnic group? Please tick one box only.

- White
- Mixed
- Asian or Asian British
- Black or Black British
- Other ethnic group

Q19 What is your religion?

- No religion
- Christian (all denominations)
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Any other religion

Q20 Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it, but we would be grateful if you could tick the box next to the category which describes your sexual orientation.

- Bi-sexual
- Gay
- Heterosexual / straight
- Lesbian
- Other

**Data Protection:** Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. The information will be held in accordance with the council's records management and retention policy.

DRAFT